| NYSARC Sample Risk Assessment<br>(ATTACHMENT A) |   | 1                      | 2                                   | 3                                   | 4                     | 5                    | 6                                     | 7                     | 8                               | 9                               | 10                      | Total              | (Consid         | Likelihood of Failure?<br>(Consider the risk factors<br>identified) |                   | Impact of Failure?<br>(Consider financial,<br>reputational,<br>operational risk)<br>(Consider the risk |        |      |          |
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| Area  | Topic   | New Function/ Program? | Changes reg./ statutory requirement | No Policy/ Procedure or Not Current | Changes in procedures | Changes in key staff | Significant Staff Turnover/ New Staff | Changes in technology | Adverse Internal Audit Findings | Adverse External Audit findings | Interview Suggests Risk | Out of Possible 10 | Low (<2 checks) | Medium (3-5 checks)   | High ( >5 checks) | том  | Medium | High | Comments |
|   | Employee verification and hiring process                | _                      | )                                   | _                                   |                       |                      |                                       |                       |                                 |                                 |                         | Ŭ                  |                 |   |                   |  |        |      |          |
|   | Background screening                                    |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
|   | Employee Training                                       |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
| Ses   | Separation from employment                              |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
| Human Resources                                 | Time and attendance                                     |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
| Ses   | Code of Conduct   |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
| an F  | Conflict of Interest                                    |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
| l Ë   | EO 38   |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
| <del>-</del>                                    | DOL Requirements  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
|   | OSHA Injury Reporting                                   |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
|   | Satisfaction surveys                                    |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
|   | Insurance coverage                                      |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
| _   | Not-for-Profit Law                                      |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
| Legal   | Chapter Litigation & Reporting to NYSARC                |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
|   | Affirmative businesses/business enterprises/affiliated  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
|   | companies Annual Independent Audit (Management Letter)  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
|   | Accounts Payable  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
|   | Accounts Receivable                                     |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
|   | Purchasing and Procurement Practices                    |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
| cial  | Executed Contracts and Agreements                       |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
| Financial                                       | Inventory Controls                                      |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
| 懂   | Billing Reconciliation                                  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
|   | CFR Completion and Submission                           |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
|   | Personal Allowance Accounts (Audits and Reconciliation) |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |
|   | Social Security Benefits Reconciliation                 |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |  |        |      |          |

| NYSARC Sample Risk Assessment<br>(ATTACHMENT A) |  | 1                      | 2                                   | 3                                   | 4                     | 5                    | 6                                     | 7                     | 8                               | 9                               | 10                      | Total              | (Consid         | Likelihood of Failure?<br>Consider the risk factors<br>identified) |                   | Impact of Failure?<br>(Consider financial,<br>reputational,<br>operational risk)<br>(Consider the risk |        |      |          |
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| Area  | Topic  | New Function/ Program? | Changes reg./ statutory requirement | No Policy/ Procedure or Not Current | Changes in procedures | Changes in key staff | Significant Staff Turnover/ New Staff | Changes in technology | Adverse Internal Audit Findings | Adverse External Audit findings | Interview Suggests Risk | Out of Possible 10 | Low (<2 checks) | Medium (3-5 checks)  | High ( >5 checks) | гом  | Medium | High | Comments |
|   | Compliance with NYSARC Chapter Manual                                    |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
| ဋ   | Transportation Requirements (DOT, DMV, 19-A)                             |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
| atio.   | Facility/Property Maintenance  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
| Operations                                      | Emergency Response Systems Accreditations and Certifications (CQL, etc.) |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
| Õ   | NYSARC Quality Improvement Metrics                                       |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
|   | Record Retention   |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
| Compliance<br>Program                           | Refer to OMIG 8 elements   |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
|   | Intake Procedures  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
|   | Discharge Procedures   |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
| S   | OPWDD BPC Reports (SODs, 45 Day Letters, POCAs)                          |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
| Programming/Services                            | Heightened Scrutiny  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
| Ser   | Residential Habilitation (Supervised, Supportive)                        |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
| /gui  | Day Habilitation (Group, Without Walls, Supplemental)                    |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
| шш  | Community Hab  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
| grai  | Site-Based Prevocational   |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
| Pro   | Medicaid Service Coordination  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
|   | Plan of Care Support Services  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
|   | Community Prevocational  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |
|   | Pathway to Employment  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |  |                   |  |        |      |          |

| NYSARC Sample Risk Assessment<br>(ATTACHMENT A) |  | 1                      | 2                                   |                                     |                       | (Consid              | Likelihood of Failure?<br>consider the risk factors<br>identified) |                       |                                 | ct of Fai<br>ider fina<br>outation<br>ational<br>sider the |                         |                    |                 |                     |                   |     |        |      |          |
|---|--|------------------------|-------------------------------------|-------------------------------------|-----------------------|----------------------|--|-----------------------|---------------------------------|--|-------------------------|--------------------|-----------------|---------------------|-------------------|-----|--------|------|----------|
| Area  | Topic  | New Function/ Program? | Changes reg./ statutory requirement | No Policy/ Procedure or Not Current | Changes in procedures | Changes in key staff | Significant Staff Turnover/ New Staff                              | Changes in technology | Adverse Internal Audit Findings | Adverse External Audit findings                            | Interview Suggests Risk | Out of Possible 10 | Low (<2 checks) | Medium (3-5 checks) | High ( >5 checks) | Low | Medium | High | Comments |
|   | Supported Employment (Intensive/Extended, ETP) |                        |                                     |                                     |                       |                      |  |                       | ,                               |  |                         |                    |                 |                     |                   |     |        |      |          |
|   | ACESS-VR Extended                              |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
| Se  | Respite  |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
| ,<br>Š  | Clinic   |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
| Sel.  | ICF  |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
| ing/  | Preschool                                      |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
| L LL  | Camps  |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
| grar  | Nursing Services                               |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
| Programming/Services                            | Guardianship                                   |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
|   | Behavioral/Human Rights                        |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
|   | Self-Directed Services                         |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
|   | Other  |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
|   | Business Associates Agreements                 |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
| ≨   | HIPAA privacy                                  |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
| HIPAA   | HIPAA security                                 |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
|   | Document Retention                             |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
|   | Periodic Risk Assessment                       |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
|   | Training                                       |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
| ard<br>Brand                                    | COI completion                                 |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
| Board   | Audit Committee                                |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
|   | Committee Activity                             |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |
| <u></u>   | Program/Service Visits                         |                        |                                     |                                     |                       |                      |  |                       |                                 |  |                         |                    |                 |                     |                   |     |        |      |          |

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|   | EHR Vendor  | _                      | )                                   | _                                   | )                     | )                    | O)                                    | )                     | /                               | /                               |                         |                    | _               |   |                   |        |   |      |          |
| Info<br>Technology/HITECH                       | Staff training  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |        |   |      |          |
| l   | Access Controls   |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |        |   |      |          |
| Info<br>ogy/                                    | Separation from Service   |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |        |   |      |          |
| 90  | Encryption  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |        |   |      |          |
| ech   | Internal Controls over inappropriate use  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |        |   |      |          |
| Ĕ   | Controls against viruses, hacking   |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |        |   |      |          |
| aut   | Incident Reporting  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |        |   |      |          |
| em(   | Incident Investigation  |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |        |   |      |          |
| Jag   | Incident and Investigation Review Committee   |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |        |   |      |          |
| Mar   | Corrective Action Plans   |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |        |   |      |          |
| Incident Management                             | Incident Management System (internal communications, dedicated mailbox, access to WSIR and other reporting tools) |                        |                                     |                                     |                       |                      |                                       |                       |                                 |                                 |                         |                    |                 |   |                   |        |   |      |          |