



29 British American Boulevard, 2nd Floor
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[Policy Number]: Clients Inducements; Waiver of Co-payments

Category: Corporate Compliance Effective Date: XXXXXXXX
Department: XXXXXXXXXXXXXXXXXXXXXXXX Last Revision Date(s): 5/22/2020

POLICY STATEMENT

[Chapter] and its employees shall not offer or transfer remuneration to any individual eligible for benefits under federal or state health care programs (including Medicare or Medicaid) that [Chapter] and its employees know or should know is likely to influence the individual to order or receive from a particular provider, practitioner, or supplier any item or service for which payment may be made, in whole or in part, by a federal or state health care program. [Chapter] and its employees shall bill for all applicable out-of-pocket amounts. Financial waivers or reductions of cost-sharing amounts are not routinely offered by [Chapter].

PROCEDURE

Scope

This Policy and Procedure applies to all employees and representatives of [Chapter].

Procedure

[Chapter] and its employees shall not offer or provide any gift, hospitality or entertainment of more than nominal value to any Medicaid beneficiary. Examples of permissible items include pens, T-shirts, water bottles, etc., valued at less than Twenty-Five Dollars as long as such items are not offered or provided to influence health care decisions by a client, family member, or responsible party.

[Chapter] and its employees shall not offer waivers of coinsurance or deductible amounts as part of any advertisement or solicitation.

[Chapter] and its employees shall not routinely waive coinsurance or deductible amounts, and shall waive such amounts only after determining in good faith and



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documenting that the beneficiary is in financial need, or after making reasonable efforts to collect the cost-sharing amounts from the beneficiary.