

2021 NYDA Workforce Survey

NYDA provider organizations recently conducted their annual statewide workforce survey. The 2021 survey results reflect the period from January 1 through April 30 and capture data from 127 providers responsible for well over 60% of statewide disability services program funding. This year, a few new questions were added to capture the impact of COVID 19 and the workforce shortage on people who receive services and the staff who provide those services.

SURVEY RESULTS	
Total Survey Responses	118
Average Vacancy %	25%
Region 1	18.29%
Region 2	27.33%
Region 3	25.77%
Region 4	27.61%
Statewide Average	24.75%
Change in Average Statewide Staff Vacancy Rate from pre-pandemic through January 1, 2021 – April 1, 2021	74.3%
Staff Turnover Ratio – Statewide	11.90%
Statewide Agency Staff Vacancy Rate Over 30%	23.72%
Agencies reporting senior staff had to cover shifts due to staffing shortages from 1/1/21 – 4/1/21	69.2%
Agencies reporting that their agency had to close programs or reduce operations due to staffing shortages	47.9%
Agencies reporting programs not opened due to staff shortages	39.32%
Agencies reporting a decrease in job applicants	93.16%